PATIENT-CENTERED SAFE OPIOID TAPERING RESOURCE GUIDE

For primary care providers



Table of contents

Acknowledgement	3
Overview	3
Purpose and scope	3
Assessment: Determine risk and treatment needs	4
When to taper, wean, or discontinue opioid treatment	6
Prior to tapering, weaning, or discontinuing opioid treatment	6
The BRAVO Protocol	8
Management of opiate withdrawal	10
Intervention and treatment	11
Behavioral health referral considerations	11
Recovery and relapse prevention	12
Overdose prevention: Naloxone	13
Management of substance use disorders in pregnancy	14
Addendum: Additional tools and resources	15
Non-opioid strategies for chronic pain	15
Validated assessments	17
Pathways for engagement	18
Provider resources	19
Customer resources	20
Bibliography	21
Exhibits	22
Exhibit A: Clinical Opiate Withdrawal Scale (COWS)	22
Exhibit B: Functional Status and Pain Screening Tools for Low Back Pain	24
Exhibit C: Oswestry Low Back Pain Disability Questionnaire	25
Exhibit D: The Keele STarT Back Screening Tool	28
Exhibit E: Visual Analog Scale for pain	30
Exhibit F: Visual Rating Scale for pain	31
Exhibit G: Numeric Rating Scale for pain	32
Exhibit H: The Veterans Rand 12-Item Health Survey	33
Exhibit I: Behavioral Screening Tools for Depression, Anxiety, and Subtance Abuse	37
Exhibit J: Treating Pain	39
Exhibit K: Low Back Pain	41
Exhibit L: Low Back Pain Exercises	42
Exhibit M: How to Talk to Your Doctor About Pain	
Exhibit N: How to Safely Store and Get Rid of Opioid Pills and Patches	45
Exhibit O: Pain Management: Keeping a Pain Diary	47

Acknowledgement

This guide was developed by Cigna's clinician-based opioid taper workgroup, which includes clinicians with expertise in primary care, musculoskeletal surgery (orthopedic and spine), pain management, behavioral health, addictionology, and pharmacy. Its goal is to support primary care providers (PCPs) in their assessment and management of patients with pain. The guide focuses on safe, patient-centered tapering from opioids, and provides alternative and complementary treatment options based on the latest information from the Centers for Disease Control and Prevention (CDC), the Substance Abuse and Mental Health Services Administration (SAMHSA), the American Society of Addiction Medicine (ASAM), and the U.S. Department of Health & Human Services (HSS).

Overview

In recent decades, a dramatic increase in opioid medication prescriptions has been accompanied by an increase in opioid overdoses¹, with more than 33,000 opioid overdose deaths occurring in 2015² alone. Opioid misuse and addiction can happen fast, and it can be deadly. One in five people are at an increased risk of opioid addiction after taking opioids for just 10 days.

Higher prescribed opioid doses are associated with overdose risk³⁻⁵, opioid use disorder (OUD), depression, fracture, motor vehicle accident, and suicide⁶⁻¹⁰. Dose reduction, or drug discontinuation, or opioid tapering, may decrease these risks. Evidence-based guidelines recommend tapering when the risks outweigh the benefits^{11,12}.

Helping your patients to decrease or discontinue long-term opioid therapy (30 days or greater) can present a challenging clinical scenario, especially for patients on high doses (greater than 90 morphine equivalent doses [MEDs]), with moderate to severe chronic pain, and co-occurring mental health disorders, such as depression, anxiety, and post-traumatic stress disorder (PTSD])¹³. Some individuals who have been on opioids for years or decades may require years to taper their dose.

It is important to incorporate evidence-based protocols, validated assessments, alternative therapies, and non-pharmacologic treatment options, as well as maintain a therapeutic alliance with your patient. This will help to promote successful tapering, and decrease the risks related to opioid use, including overdose.

Purpose and scope

The purpose of this resource guide is to provide PCPs with evidence-based clinical tools to promote effective management of high-risk patients with pain who are taking opioids. The goal is to help decrease risks related to opioid use, and drive success in tapering opioid use safely and compassionately.

Please note: These guidelines are not intended for patients who are in active cancer treatment, acute care (hospitalized), receiving palliative care or end-of-life care, or have sickle cell disease.

This resource guide includes:

Evidenced-based treatment guidelines for tapering opioids.
Validated assessment tools ¹⁴ to assess and determine referral needs.
Management of opioid withdrawal symptoms.
Care coordination and referral recommendations: Behavioral health, pain management specialists, and alternative services and therapies
Considerations for managing OUD in pregnancy.
Naloxone prescribing considerations.
Substance use disorder (SUD) relapse prevention and recovery tips.
Provider-patient communication tools and resources.

Assessment: Determine risk and treatment needs

Review patient history

To assess and determine the risk of overdose and the risks related to long-term opioid use, it's important to review the patient's history.

Pain	m	anagement
Į		Assess what type of pain the patient has.
[Determine how long the patient has had this pain.
[_	Find out what has been done to address the pain. Evaluate what has been effective and what has not been effective.
[Use evidence-based pain and functional assessments, such as the Oswestry Low Back Pain Disability Questionnaire (Exhibit C) or The Veterans Rand 12-Item Health Survey (VR-12) (Exhibit H). Determine if a referral to a pain specialist is indicated.
Pha	m	асу
Į	_	Review medications and treatments (e.g., dose, length of time taking this medication), as well as all other medications that have already been tried and optimized, including high-risk medications (e.g., opioids, benzodiazepines, and sleep aids).
Į	_	Follow your state's prescription drug monitoring process (PDMP). Determine if non-opioid therapies have been optimized.
[_	For additional information, go to the PDMP Training and Technical Assistance Center website (PDMPAssist.org).
Med	ica	al history
[_	Assess risks, such as respiratory disease, sleep apnea, or other comorbidities that may make the individual susceptible to opioid toxicity or respiratory distress, or conditions where safe opioid use has not been established, such as in pregnancy.
[-	If the patient is pregnant and you suspect SUD or OUD, see "Management of substance use disorders in pregnancy" on page 14.
[_	Evaluate overall nutritional intake (a poor diet contributes to inflammation) and nutritional supplements being taken (type, dosage, frequency considered for drug or nutrient interactions).
Ove	rse	edation risk
Į	_	Assess for risks of oversedation as evidenced by physical symptoms (e.g., nodding off, stupor, or overdose based on observation and family member or caregiver accounts).
[_	If present, taper the dose and educate the patient, family, and caregiver(s) on how to identify an overdose and use Naloxone.
Abil	ity	to control use of medications
Į	-	Assess the patient's ability to control use of medications and take them as prescribed via a urine toxicity screen and PDMP verification (to help you identify requests for early medication refills and unusual high-risk medication-fill patterns).
Į	_	If the patient has difficulty controlling use of the medications, consider adjusting, tapering, or stopping use based on risk.
Į	_	Provide education on how to identify an overdose and use Naloxone.

Behavioral

- Assess comorbid behavioral conditions (SUD or OUD).
 Access validated assessments to screen for risk, and support treatment plan and care coordination needs.
- ☐ Educate and make a referral to behavioral health (counseling, medication management, or both) if a patient has a positive screen for depression or anxiety.
 - Patient Health Questionnaire (PHQ)-4
 - ✓ Generalized Anxiety Disorder-7 (GAD-7)
 - ✓ PHQ-9
 - ✓ <u>SAMHSA Suicidal Assessment tool SAFE-T</u> if patient scores high on the PHQ-9
- ☐ Screen for mania or bipolar disorder.
 - ✓ Mood Disorder Questionnaire (MDQ)
- □ Screen for SUD or OUD. (If a patient has SUD or OUD, or risk factors for it, and there is a positive screen, consider tapering the opioid, along with medication-assisted treatment (MAT) or detoxification based on the risk, need, or both.)
 - ✓ Opioid Risk Tool (ORT)
 - ✓ Current Opioid Misuse Measure® (COMM)
 - ✓ CAGE-AID
- ☐ Determine if there is a history of overdose, suicide, or both
- ☐ Assess for co-occurring substance use (e.g., alcohol, cocaine, methadone)

Social and family support

Review history, such as death, divorce, job loss, recent move, incarceration, homelessness, family and social support, and work and productivity.

Reminders

- When concerns exist specific to destabilizing a behavioral health condition (e.g., SUD) or a medical health condition (e.g., severe hypertension or unstable coronary artery disease [CAD]), consider seeking a specialist consultation and support prior to tapering.
- ✓ Spontaneous abortion and premature labor have been associated with opioid withdrawal during pregnancy. Refer to or consult with a specialist.
- ✓ When a patient's screen identifies him or her as being at a high risk, and the individual remains on opioids to treat pain, consider an increased level of monitoring.

When to taper, wean, or discontinue opioid treatment

Prior to tapering, engage patients in shared-decision making, including patient's values, goals, concerns, and preference. During the tapering process, use an interdisciplinary approach to support alternative and non-pharmacological and pharmacological management.

Tapering may be right for patients who:

Have medical comorbidities that can increase risk (e.g., lung disease, sleep apnea, liver disease, renal disease, fall risk, advanced age, pregnancy). Use caution when there is chronic use of opiates.
Are requesting a dosage reduction.
Do not have a clinically meaningful improvement in pain and function (e.g., at least 30% improvement on the three-item Pain, Enjoyment, General Activity [PEG] scale).
Are on dosages ≥ 50 morphine milligram equivalent (MME) day, without benefit, OR taking opioids that are combined with benzodiazepines.
Experience an overdose OR other serious adverse event involving opioids or other substances.
Show early warning signs for overdose risk, such as confusion, sedation, or slurred speech.
Do not adhere to the treatment plan OR exhibit unsafe behaviors (e.g., they ask for early refills, report the drugs as lost or stolen, buy or borrow opioids, do not obtain a urine drug screen [UDS], or the UDS is aberrant).
Have an increased risk of SUD due to other concerns (e.g., aberrant behaviors, 30+ years of age, family history, personal history of SUD).
Show signs of SUD (e.g., work or family problems related to opioid use, difficulty controlling use).
Use other medications that increase risk (such as benzodiazepines).
Have mental health comorbidities that can worsen with opioid therapy (e.g., PTSD, depression, anxiety).

Prior to tapering, weaning, or discontinuing opioid treatment

- Address both pain and OUD in patients with chronic pain who have developed OUD from opioid analgesic therapy. The risk of overdose and other adverse events may increase if you either taper the opioid analgesic or continue to prescribe the opioid without providing OUD treatment. Refer to the Diagnostic and Statistical Manual of Mental Disorders, Fifth Edition (DSM-5) for OUD criteria.
- Assess for clinical red flags that warrant a medical specialist referral or additional diagnostics, including:
 - ✓ Progressive numbness or weakness
 - ✓ Progressive changes in bowel or bladder function
 - ✓ History of cancer
 - ✓ Unexplained weight loss
 - ✓ Signs of infection (e.g., fever, recent skin or urinary infection, immunosuppression, IV drug use)
- ☐ Address treatment and support for conditions that complicate pain management before initiating the taper (e.g., PTSD, suicidal thoughts, depression, anxiety, bipolar disorder).
 - ✓ If an OUD is present, MAT may be appropriate. Treatment options include opioid agonist therapy (OAT) buprenorphine/Naloxone (Suboxone®) or methadone maintenance Extended Release (ER) Injectable Naltrexone (Vivitrol®)
 - If an OUD is suspected, recommend a behavioral evaluation to further assess treatment needs.

		Frame the conversation around tapering as a safety issue and shared decision approach. See "The BRAVO Protocol" on page 8.
		Discuss a reasonable taper timeline. Agree to a start date, a completion date, and a shared plan.
		Example of a slow taper:
		Current opioid: Morphine SR 120 mg two times per day (bid) Calculate total daily opioid dose: Total daily dose- 240 mg per day Calculate daily opioid dose reduction – typically 5-10%
		5%= 12 mg 10%= 24 mg
		Reduce dose every two to four weeks, depending on your patient's response and tolerance to the taper.
		Example of <i>rapid</i> taper:
		Current opioid: Morphine SR 120 mg bid- Taper/reduction plan: Decrease morphine SR 120 mg bid to 90 mg bid x 3 days, 60 mg bid x 3 days, then 30 mg bid x 3 days, then 15 mg bid x 3 days, then 15 mg every bedtime (qhs) x 3 days, then stop.
		If multiple drugs are involved, determine where the highest risk lies and begin tapering that agent first. Assure that the support system, including behavioral supports, are in place for the patient.
		Determine the rate of taper based on the degree of risk (e.g., 5-10 percent decrease per month to promote successful taper).
		Incorporate a pain flare-up management plan to support the patient's shifting pain levels during the taper (see Resources and tools below).
		Provide information to the patient and establish behavioral supports before starting the taper.
Res	soui	rces and tools
		PEG Scale – To assess pain and function (baseline and follow up), go to the Washington State Agency Medical Directors' Group website (AgencyMedDirectors.wa.gov > Assessment Tools > Pain, Enjoyment of Life, General Activity (PEG).
		Pain flare-up management plan – Go to the U.S. Department of Veterans Affairs website (VA.gov) > Health Care > More Information and resources: Veteran's programs for health and wellness > Health Needs & Conditions > Health Topics A-Z > P > Pain Management > Veterans/Public > Self-Management > Resources > Flare-Up Management and Planning (PDF).
		The Bravo Protocol – See the next page or visit the Oregon Pain Guidance Clinic (OregonPainGuidnace.org > Pain Treatment guidelines > Tapering – Guidance & Tools > BRAVO Overview > BRAVO Detailed Guidelines: BRAVO Protocol for Tapering – Detailed Description

The BRAVO Protocol

B = Broaching the Subject

- Suggesting an opioid taper can trigger anxiety.
- ✓ Identify this feeling for patients, normalize it, and express empathy.
- ✓ Make clear that the opioid taper was carefully considered, was not impulsive, and is not punitive.

R = Risk - Benefit Calculator

- ✓ Consider the risks of long-term opioid therapy, and weigh against the benefits in this patient.
- ✓ Is MED > 90 mg? Are there medical comorbidities? Are there side effects? Is there a lack of functional improvement? Is there a lack of significant pain relief despite dose increases?
- ✓ Is there dangerous co-prescribing, such as benzodiazepines? If there is, what do you taper first?

A = Addiction Happens

- ✓ Misuse of opioids in long-term opioid therapy is common, and can predict subsequent addiction.
- ✓ Physical dependence, withdrawal, and tolerance by themselves do not define addiction.
- ✓ Addiction refers to behaviors associated with opioid use. Think of the four c's: Control, compulsion, craving, and continued use (despite consequences).
- Normalize the concept of addiction to medications prescribed for pain, and reassure patients that there are effective treatments.

V = Velocity Matters

- ✓ Tapering too fast is the most common mistake physicians make.
- ✓ It's OK to take breaks in the taper schedule, but never go backward during the taper.
- ✓ Validate the patient's experience of opioid withdrawal, which may initially increase body pain. Pain from withdrawal will resolve, and doesn't mean any underlying condition is worsening.
- ✓ Use other medications to mitigate some of the symptoms of withdrawal.

O = Other Strategies for Coping with Pain

- Teach patients these three dialectical behavioral techniques:
 - 1. STOP: Stop, Take a breath, Observe internal and external experiences, and Proceed mindfully.
 - 2. Opposite action skills: Act opposite to a negative emotional urge when pursuing values or goals.
 - 3. Radical acceptance: Accept reality as it is, and not as you wish it would be.

How to taper, wean, and discontinue opioids

Tapering plans should be individualized and minimize symptoms of opioid withdrawal, while maximizing pain treatment with non-pharmacological therapies and non-opioid medications. It's important for your patient to be part of the planning process to buy in and adhere to an agreed-upon plan. To help ensure his or her understanding, have the patient repeat the plan back to you.

When undertaking an opioid taper plan, keep in mind that although there may be a taper schedule in place, you may need to deviate from it (e.g., pause), or adjust the rate, intensity, or duration of the taper, depending on how your patient is responding to it, including pain, function, withdrawal symptoms, and other life events.

The CDC recommends decreasing the original dose by 10 percent each week as a reasonable starting point. Some patients who have taken opioids for a long time may find that a slower taper (such as 5-10 percent each month) is easier. Once the smallest available dose is reached, you can extend the interval between doses. You may stop opioids when your patient is taking them less than once per day. For longer-acting drugs and more stable patients, use a slower taper plan. For shorter-acting drugs and less stable patients, use a faster taper plan.

For additional information, refer to the CDC Pocket Guide: Tapering Opioids for Chronic Pain (see Resources and tools below).

Determine opioid formula (short vs. long acting).		
Establish dosing interval (scheduled and consistent dosing is preferred to dosing as needed, to manage pain and decrease withdrawal symptoms).		
Use a MED calculator to help plan your tapering strategy. Examples include:		
✓ CDC Opioid Prescribing Guideline Mobile App.		
✓ Oregon Conversion Calculator (Oregon Pain Guidance) Online MED calculation tool.		
Establish rate of taper based on your patient's health history, preferences and risk factors.		
Proactively consider adjuvant medications , such as antidepressants, gabapentin, nonsteroidal anti-inflammatory drugs (NSAIDs), clonidine, and anti-nausea antidiarrheal agents.		
Adjust the rate and duration of the taper according to the <i>patient's response</i> (i.e., pain, function, and withdrawal symptoms).		
Don't reverse the taper . However, you may slow or pause the rate while monitoring and managing withdrawal symptoms.		
Frequent follow up. See the patient frequently during the process, and stress the importance of behavioral supports.		
Consider UDS, pill counts, and PDMP to help determine adherence.		
on: Reducing the dose immediately or rapidly over a few days or weeks may result in severe rawal symptoms and is best carried out in a medically-supervised setting.		

C

Resources and tools

- CDC Pocket Guide: Tapering Opioids for Chronic Pain Go to CDC.gov > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Resources > Clinical Tools > Pocket Guide: Tapering Opioids for Chronic Pain.
- □ Opioid Conversion Calculator (Oregon Pain Guidance) Online MED calculation tool Go to OregonPainGuidance.org > Tools > Opioid Conversion Calculator > MED calculator.

□ CDC Opioid Prescribing Guideline Mobile App – Go to CDC.gov > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Resources > Mobile App. You can also view a PDF.

Management of opiate withdrawal

Opioid withdrawal syndrome refers to the wide range of symptoms that occur after stopping or dramatically reducing the dose of opioid drugs after heavy and prolonged use. For short-acting opioids, such as heroin and oxycodone, symptoms usually emerge within 12 hours of the last opioid use, peak within 24-48 hours, and diminish over three to five days. For long-acting opioids, withdrawal symptoms generally emerge within 30 hours of the last exposure, and may last up to 10 days.

Although distressing, opioid withdrawal syndrome is rarely life-threatening. However, abrupt discontinuation of opioids is not recommended because it may precipitate withdrawal, lead to strong cravings, and result in a failed taper and potential relapse.

Consider using the Clinical Opiate Withdrawal Scale (COWS) assessment to better monitor and manage patient's withdrawal symptoms during the opioid taper process. (See Exhibit A).

Stage	Grade	Physical signs and symptoms	Treatment options
Early withdrawal	1	Lacrimation, rhinorrhea, diaphoresis, yawning, restlessness, insomnia	Antihistamine or trazadone
(8-24 hours after last use)	2	Piloerection, myalgia, arthralgia, abdominal pain	 NSAIDs or acetaminophen for muscle and joint pain Loperamide or bismuth subsalicylate for abdominal cramping
Fully developed withdrawal	3	Tachycardia, hypertension, tachypnea, fever, anorexia	Clonidine for autonomic symptomsOndasetron or H2 blocker for nausea
(1-3 days after last use)	4	Diarrhea, vomiting, dehydration, hypotension	Loperamide for diarrheaOral rehydrating solutions
Post-acute withdrawal syndrome (PAWS)	NA	Mood swings, anxiety, iritability, anhedonia, fatigue, poor concentration, insomnia	 Assessment of behavioral health comorbidities Relaxation techniques Self-care Relapse prevention strategies

Resources and tools

ASAM National Practice Guideline for the Use of Medications in the Treatment of Addiction Involving Opioid Use: Tapering Opioids for Chronic Pain – Go to ASAM.org > Resources > Clinical Resources > the ASAM National Practice Guideline > National Practice Guideline.

Intervention and treatment

Behavioral health referral considerations

Outpatient

You may want to consider cognitive behavioral therapy, referring the patient to a psychiatrist, or both in cases where there is:

		Higher opioid doses or longer-term opioid use requiring behavioral intervention.
		Polypharmacy with narcotics (opioids with benzodiazepines or other sedatives).
		Active addiction, history of addiction, or a SUD requiring intervention (e.g., (MAT).
		A positive behavioral health assessment screen (e.g., depression – PHQ-4 and PHQ-9; anxiety – GAD-7) or other behavioral health diagnosis.
		Limited improvement, continued pain, fear avoidance affecting recovery, or no behavioral health treatment.
		Disability or pending disability.
		MAT for patients with OUD or SUD
pote pati in c	entia ients omb	attempt to initiate tapering with patients who have an OUD or SUD, as it may increase the risk for all overdose or suicide. Instead, a referral for MAT is recommended. This therapy is recommended for swho need and want to quit their use of opiates, including heroin. It uses FDA-approved medications, bination with counseling and behavioral therapies, to provide a "whole-patient" approach to the ent of OUD or SUD. Refer to the DSM-5 for OUD criteria.
Thr	ee r	nedications are commonly used to treat opioid addiction:
		Methadone – clinic-based opioid agonist that does not block other narcotics while preventing withdrawal; daily liquid dispensed only in specialty regulated clinics
		Naltrexone – office-based, non-addictive opioid antagonist that blocks the effects of other narcotics:

Note: It is important that the patient achieves abstinence through a medically supervised opioid withdrawal or other means. SAMHSA has developed the MATx mobile app for providers, which allows immediate access to vital information about MAT for OUD.

withdrawal risk; daily dissolving tablet, cheek film, or six-month implant under the skin

☐ Buprenorphine – office-based opioid agonist or antagonist that blocks other narcotics while reducing

Benefits of MAT

MAT has proven to be effective in helping patients curb opioid cravings. It decreases opioid use, opioidrelated overdose deaths, criminal activity, and transmission of infectious disease for patients with a SUD. MAT increases social functioning and treatment retention. Patients with OUD or SUD who are treated with medication are more likely to remain in therapy compared with those who did not receive medication.

Inpatient detoxification

daily pill or monthly injection

You may want to consider inpatient detoxification for patients who need:

Around-the-clock intensive, psychiatric, medical, and nursing care, including continuous observation
and monitoring.

Acute management to prevent harm or significant deterioration of functioning, and ensure the safety
of the individual or others

Medications to be prescribed and frequently adjusted, as indicated, to assure that the individual has a
safe and effective withdrawal from alcohol, sedative-hypnotic medications, or opiates.

☐ Daily monitoring of medication effects and side effects to assure a safe taper and withdrawal.

Resources and tools

□ SAMHSA: Mental Health and Substance Use Disorders – Go to the SAMHSA website (SAMHSA.gov) > Find Treatment > Learn More: Mental Health and Substance Use Disorders.

Recovery and relapse prevention

Symptoms or triggers to use	Relapse prevention tips		
Withdrawal symptoms (e.g., anxiety, nausea, physical weakness)	See Management of Opiate Withdrawal (see page 10).		
Post-acute withdrawal symptoms (e.g., anxiety, irritability, mood swings, poor sleep)			
Poor self-care (stress management, eating, sleeping)			
 People (old friends who use drugs) Places (where the patient used drugs or used to buy them) Things (that were part of using drugs or that remind the patient of using them) Uncomfortable emotions (Hungry, angry, lonely, tired [HALT]) 	 Play the tape of what happens when using drugs. Talk to someone who isn't using drugs for support. Go to a meeting or a recovery group, or speak with your counselor, doctor, or a trusted advisor. Improve self-care – get good sleep, eat nutritious food, and increase activity level. 		
 Relationships and sex (can be stressful if anything goes wrong) Isolation (gives patient too much time to be with their own thoughts) Pride and overconfidence (the patient thinks he or she doesn't have a drug or alcohol problem, or that it is behind them) 	 Go to a meeting or a recovery group, or speak with your sponsor or counselor, doctor, or a trusted advisor. It's important to build a clean and sober recovery network. Create a daily structure focused on maintaining recovery, and schedule time with someone you trust (e.g., your sponsor or a support person engaged in successful recovery). Go to counseling (highly recommended to support relapse prevention). 		

Overdose prevention: Naloxone

Naloxone prescribing considerations

✓ Antihistamines

Naloxone is a medication approved by the U.S. Food and Drug Administration (FDA) to prevent overdose by opioids. SAMHSA and the CDC provide guidance on when providers should consider including Naloxone as part of a patient's opioid prescription, such as when the patient:

	Takes high doses of opioids (greater than or equal to 50 MME).		
	Has a comorbid condition that may make them at risk for an overdose (e.g., breathing disorded pregnancy, prior overdose, mental health conditions).		
	Is currently using a benzodiazepine.		
	Is completing mandatory opioid detoxification or abstinence programs.		
Other	considerations to prescribe Naloxone include when the patient:		
	Is over the age of 65.		
	Lives in a household where there are other people at risk of overdose, such as children or some with a SUD.		
	Has difficulty accessing emergency medical services (e.g., due to distance, remoteness, lack of transportation, homelessness, or no phone service).		
	Recently received substance use treatment, was incarcerated, or had a period of abstinence with a history of drug abuse.		
	Has a history of suicide attempt(s) or overdose.		
	Has a concurrent prescription or is taking over-the-counter medications such as:		
	✓ Antipsychotics		
	✓ Antiepileptics		
	✓ Muscle relaxers		
	✓ Hypnotics		

For elderly patients, review the BEERS medication list for possible drug interactions.

Note that the CDC guidelines advocate co-prescribing Naloxone for anyone who is taking a daily MME of 50 mg or more, and have risk factors for a possible opioid overdose. In your risk-management plan for those on high-dose chronic opioid therapy, consider the value of co-prescribing Naloxone, and educating the patient on how to use it in the home.

When Naloxone is prescribed, it is important to educate the patient's caregivers and support system on the safe administration of Naloxone in case an overdose occurs and to prevent overdose death.

Reso	ources and tools
	SAMHSA: Medication-assisted treatment – Go to <u>SAMHSA.gov</u> > Programs > Medication-Assisted Treatment > <u>Medication for Opioid Overdose Naloxone</u> .

Management of substance use disorders in pregnancy

Considerations for pregnant women with OUD

Make a referral for SUD treatment to safely monitor and manage the patient and fetus.			
Consider pharmacotherapy, which is preferable to medication withdrawal, followed by drug-free psychosocial treatment to decrease the rate of a potential relapse.			
Counsel the woman about options with a shared-decision approach. For example, the choice of pharmacotherapy (methadone versus buprenorphine) is often a shared decision.			
Conduct a pretreatment maternal evaluation, which should include:			
✓ Detailed psychosocial history.			
 Screening for hepatitis C, sexually transmitted diseases, and other infections. 			
✓ Sonographic examination of the fetus.			
Determine if additional steps need to be taken after initial stabilization and initiation of pharmacotherapy.			
Evaluate the need for outpatient antepartum fetal testing, such as a non-stress test and biophysical profile. It may not be needed when a woman demonstrates good compliance by a negative UDS, and shows no standard indications for fetal surveillance.			
Consider additional fetal surveillance when there is evidence of recidivism, polysubstance use, or there are other indications such as preeclampsia or fetal growth restriction. It is reasonable to test one to two times per week during the third trimester.			
Recommend an ultrasound to assess fetal growth between 28 and 32 weeks of gestation. Growth is more likely to be a concern in women who have ongoing illicit drug use. A clinical suspicion of fetal growth restriction (such as lagging fundal height) may indicate the need for an ultrasound examination and management of the pregnancy in the same manner as for any pregnancy complicated by impaired fetal growth.			
Do not treat acute intrapartum and postpartum pain with additional doses of methadone or buprenorphine. During labor and after the birth, administer pain control in women with OUD in a similar way that you would for women without this disorder. However, do not administer mixed agonis and antagonist opioid analgesics, such as pentazocine, nalbuphine, and butorphanol, as they may displace methadone from the mu receptor and precipitate acute withdrawal.			
Closely monitor postpartum women, as they are at a particularly high risk of an opioid use relapse due to multiple stressors. As in all postpartum women, it's important to screen for depression and offer postpartum contraception.			

Addendum: Additional tools and resources

Non-opioid strategies for chronic pain

Covered services

The services listed below are considered medically necessary when the service is available in the applicable benefit plan document, and the criteria in the coverage policy is met:

Medical condition	Medical interventions covered	Behavioral health interventions covered		
Chronic back pain	 Spinal manipulation Massage Acupuncture Multidisciplinary rehabilitation physical therapy Surgical intervention (e.g., lumbar fusion) Chiropractic services Epidural injections Facet joint injections Sacroiliac injections Mechanical traction in the clinic setting Electrical stimulation Trigger point injections Radiofrequency joint ablation for facet mediated pain Spinal cord stimulation Nutritional evaluation and counseling 	Cognitive behavioral therapy (CBT) delivered alone or as a component of an integrated, multimodal, and interdisciplinary pain management program CBT encourages customers to adopt an active, problem-solving approach to cope with the many challenges associated with chronic pain. Specific modalities include: Relaxation training Cognitive restructuring Behavioral activation Biofeedback Group and supportive therapy Behavioral services for caregivers		
Chronic neck pain	 Acupuncture Physical therapy Chiropractic services Mechanical traction in the clinic setting Surgical therapy (e.g., cervical fusion, IVD) Nutritional evaluation and counseling 	Same as above		
Knee osteoarthritis	 Acupuncture Surgical intervention Unloading or offloading knee braces Nutritional evaluation and counseling 	Same as above		
Hip osteoarthritis	AcupunctureSurgical InterventionNutritional evaluation and counseling	Same as above		
Fibromyalgia	AcupunctureCBTMultidisciplinary rehabilitationNutritional evaluation and counseling	Same as above		
Chronic headache	AcupunctureSpinal manipulationBiofeedbackNutritional evaluation and counseling	Same as above		

Services not covered

The services listed below are excluded from coverage. They are considered experimental investigational or unproven, not medically necessary, or both.

Medical condition	Medical interventions <i>not</i> covered	Behavioral health interventions <i>not</i> covered	
Chronic back pain	 Low-level laser Yoga Mindfulness-based stress reduction Epidural adhesiolysis Axial/spinal decompression therapy Extracorporeal shock wave therapy Home traction Mechanical devices (e.g., Medex, Cybex) Patient-operated spine unloading devices 	Hypnotherapy	
Chronic neck pain	Low-level laserAlexander techniqueHome traction	Hypnotherapy	
Knee osteoarthritis	 Ultrasound therapy Pulsed electromagnetic therapy	Hypnotherapy	
Hip osteoarthritis	Tai chi Qigong	Hypnotherapy	
Fibromyalgia	 Massage therapy Yoga Tai chi Mindfulness-based stress reduction Biofeedback Nutrition supplements 	Hypnotherapy	
Chronic headache	 Massage therapy Yoga Tai chi Mindfulness-based stress reduction Biofeedback Nutrition supplements 	Hypnotherapy	

Validated assessments

We recommend using validated assessment tools to help evaluate a customer's functional status and address multidisciplinary treatment needs.

Pain and functional assessments

Functional Status and Pain Screening Tools for Low Back Pain fact sheet (See Exhibit B.)
Oswestry Disability Index (ODI) (See Exhibit C.)
Keele STarT Back Screening Tool (See Exhibit D.)
Visual Analog Scale (VAS) for pain (See Exhibit E.)
Verbal Rating Scale (VRS) for pain (See Exhibit F.)
Numeric Rating Scale (NRS) (See Exhibit G.)
The Veterans Rand (VR-12) Online Health Survey (See Exhibit H)

Behavioral assessments

Resource	Link
Behavioral Screening Tools for Depression, Anxiety, and Substance Abuse fact sheet	See Exhibit I.
PHQ-4	OregonPainGuidance.org > Tools > Assessment Tools: PHQ-4
PHQ-9	Center for Quality Assessment and Improvement in Mental Health website (CQUAIMH.org) > STABLE Measures & Toolkit > Toolkit > Depression screening > Patient Health Questionnaire-9
GAD-7 questionnaire	SAMHSA-HRSA Center for Integrated Health Solutions (Integration.SAMHSA.gov) > Clinical Practice > Screening Tools > Anxiety Disorders Screening Tools > GAD-7
Mood Disorder Questionnaire (MDQ)	Integration.SAMHSA.gov > Clinical Practice > Screening Tools > Bipolar Disorder Screening Tools > The Mood Disorder Questionnaire
CAGE-AID questionnaire	Integration.SAMHSA.gov > Clinical Practice > Screening Tools > Drug & Alcohol Use Screening Tools > CAGE AID
Opioid Risk Tool (ORT)	National Institute on Drug Abuse website (<u>DrugAbuse.gov</u>) > Medical & Health Professionals > Screening Tools and Prevention > Screening and Assessment Tools Chart > <u>Opioid Risk Tool</u>

Pathways for engagement

The optimal method for engaging your patient in managing pain and addressing behavioral needs will vary, depending on his or her readiness level. Use the guide below to help make this determination.

Patient readiness level	Intervention or action		
Level 1: Patient understands his or her clinical condition and the risk of opioids, and welcomes the specialist referral (i.e., behavioral, pain management referral, or other).	The provider will: Refer the patient to a specialist.		
Level 2: Patient is ambivalent or resistant to the referral. References to support managing difficult conversations (OregonPainGuidance.org > Tools > Patient-Provider Communication) • VEMA Tool for Managing Difficult Conversations • Difficult-Conversations-Real-Life-Examples-and-Helpful-Hint	 The provider will: Educate the patient about the: Need for specialized management by additional health care providers or specialists. Side effects, limited long-term ineffectiveness, and risks of long-term opioid use. Consider a behavioral health referral, and continue to work with the patient. After education or behavioral health referral, the provider will: Refer the patient to a health care provider or specialist. 	If the patient refuses a referral, the provider may: Consider developing a collaborative tapering plan, providing a list of specialist providers within the Cigna network, redirecting care, or terminating treatment and rendering emergency coverage for 60 days (or per practice policy). Schedule an interdisciplinary phone call with a specialist (i.e., pain, behavioral, or both), with the patient in attendance, if the patient agrees to the consultation. OR Continue to work with the patient, and attempt engagement at a later date (at the provider's discretion).	
 Level 3: The patient refuses to: Entertain any changes in opioid use. Consult with or be referred to a specialist. Accept education about opioids. Engage in any type or behavioral health or substance abuse interventions, and wants opioids only. 	 The provider may: Consider tapering and terminating the a list of pain management providers w rendering emergency coverage for 60 Continue to work with the patient, and (at the provider's discretion). 	ithin the Cigna network, and days only.	

Provider resources

Resource	Link		
CDC Guideline for Prescribing Opioids for Chronic Pain	CDC.gov > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Overview > Guideline for Prescribing Opioids for Chronic Pain		
Nonopioid Treatments for Chronic Pain	CDC.gov > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Resources > Clinical Tools > Nonopioid Treatments for Chronic Pain		
Treating pain: What you should know	See Exhibit J.		
Prescribing Opioids for Chronic Pain Surgeon General's pocket card offering guidance on safe prescribing according to CDC guidelines	TurntheTideRx.org >Treatment Options > TurnTheTideRX pocket card > Prescribing Opioids for Chronic Pain		
Medication Use Agreement American Academy of Family Physicians	<u>CignaforHCP.com</u> > Resources > Pharmacy Resources > Pharmacy Clinical Programs > Opioid Resources > Enhanced Narcotic Therapy Management – <u>Pain Medication Use Agreement from American Academy of Physicians</u>		
Calculating Total Daily Dose of Opioids for Safer Dosage	<u>CDC.gov</u> > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Resources > Clinical Tools > <u>Calculating Total Daily Dose of Opioids for Safer Dosage</u>		
Opioid Dose Calculator State of Washington Agency Medical Director's Group, State of Washington	<u>AgencyMedDirectors.wa.gov</u> > Opioid Dose Calculator > <u>Web-based</u> <u>Opioid Dose Calculator</u>		
Cigna's Opioid Prescriber Pledge Cigna for Health Care Professionals website (CignaforHCP.com)	<u>CignaforHCP.com</u> > Resources > Pharmacy Resources > Pharmacy Clinical Programs > Opioid Resources > Opioid Quality Improvement — <u>Opioid Quality Improvement Pledge</u>		
Decisions in Recovery: Treatment for OUD SAMHSA	Web page: http://archive.SAMHSA.gov/MAT-Decisions-in-Recovery/Supportive handbook (free): http://store.samhsa.gov/shin/content//SMA16-4993/SMA16-4993.pdf		
Enhanced Narcotic Therapy Management CignaforHCP.com	<u>CignaforHCP.com</u> > Resources > Pharmacy Resources > Pharmacy Clinical Programs > Opioid Resources > <u>Enhanced Narcotic Therapy Management</u>		
Acute Pain Flow Sheet For the evaluation and treatment of acute pain	Go to Oregonpainguidance.org > Tools > Flow Sheets > Acute and Chronic Pain Flow Sheets		
The Art of Difficult Conversations Oregon Pain Guidance	<u>OregonPainGuidance.org</u> > Resources > Difficult Conversations > Handouts: <u>The Art of Difficult Conversations</u>		
Pain: Considering Complementary Approaches (eBook) National Center for Complementary and Integrative Health (NCCIH)	NCCIH.NIH.gov > All Health Topics from A-Z > Pain > Consumer Information on Pain > Pain eBook		

Customer resources

Resource	Link	
Low Back Pain	See Exhibit K.	
Low Back Pain: Exercises	See Exhibit L.	
Treating pain: What you should know	See Exhibit J.	
Your Health: How to Talk to your Doctor about Pain	See Exhibit M.	
Your Health: How to Safely Store and Get Rid of Opiate Pills and Patches	See Exhibit N.	
Pain Management: Keeping a Pain Diary	See Exhibit O.	
Nonopioid Treatments for Chronic Pain CDC	<u>CDC.gov</u> > More > Injury, Violence & Safety > Opioid Overdose Prevention > Information for Providers > Guideline Resources > Clinical Tools > <u>Nonopioid Treatments for Chronic Pain</u>	
Mediterranean Eating Plan VA	<u>VA.gov/PatientCenteredCare</u> > Resources > Whole Health Education for Veterans > Whole Health Veteran Education Handouts > Food and Drink > <u>How to Eat a Mediterranean Diet</u>	
An Introduction to Food and Drink for Whole Health VA	<u>VA.gov/PatientCenteredCare</u> > Helpful Resources > Whole Health Education for Veterans > Whole Health Veteran Handouts > Food and Drink > <u>An Introduction to Food and Drink for Whole Health</u>	

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- 14. Examples of validated assessment tools include the Oswestry questionnaire, the VAS for pain, PHQ-4 or PHQ-9, the GAD-7 questionnaire, the CAGE-AID questionnaire, and the Opioid Risk Tool (ORT).

Exhibits

Exhibit A: Clinical Opiate Withdrawal Scale (COWS)

Clinical Opiate Withdrawal Scale (COWS)

Flow-sheet for measuring symptoms for opiate withdrawals over a period of time.

For each item, write in the number that best describes the patient's signs or symptom. Rate on just the apparent relationship to opiate withdrawal. For example, if heart rate is increased because the patient was jogging just prior to assessment, the increase pulse rate would not add to the score.

		_	
Patient's Name:		Date: _	
Enter scores at time zero, 30min after first dose, 2 h at	iter first d	lose, etc.	
Times:			
Resting Pulse Rate: (record beats per minute)			
Measured after patient is sitting or lying for one minute			
0 pulse rate 80 or below			
l pulse rate 81-100			
2 pulse rate 101-120			
4 pulse rate greater than 120			
Sweating: over past ½ hour not accounted for by room			
temperature or patient activity.			
0 no report of chills or flushing			
l subjective report of chills or flushing			
2 flushed or observable moistness on face			
3 beads of sweat on brow or face			
4 sweat streaming off face			
Restlessness Observation during assessment			
0 able to sit still			
l reports difficulty sitting still, but is able to do so			
3 frequent shifting or extraneous movements of legs/arms			
5 Unable to sit still for more than a few seconds			
Pupil size			
0 pupils pinned or normal size for room light			
l pupils possibly larger than normal for room light			
2 pupils moderately dilated			
5 pupils so dilated that only the rim of the iris is visible			
Bone or Joint aches If patient was having pain			
previously, only the additional component attributed			
to opiates withdrawal is scored			
0 not present			
l mild diffuse discomfort			
2 patient reports severe diffuse aching of joints/ muscles			
4 patient is rubbing joints or muscles and is unable to sit			
still because of discomfort			
Runny nose or tearing Not accounted for by cold			
symptoms or allergies			
0 not present			
l nasal stuffiness or unusually moist eyes			
2 nose running or tearing			
4 nose constantly running or tears streaming down cheeks			

COWS / Flow-sheet format for measuring symptoms over a period of time

GI Upset: over last ½ hour			
0 no GI symptoms			
l stomach cramps			
2 nausea or loose stool			
3 vomiting or diamhea			
5 Multiple episodes of diarrhea or vomiting			
Tremor observation of outstretched hands			
0 No tremor			
l tremor can be felt, but not observed			
2 slight tremor observable			
4 gross tremor or muscle twitching			
Yawning Observation during assessment			
0 no yawning			
l yawning once or twice during assessment			
2 yawning three or more times during assessment			
4 yawning several times/minute			
Anxiety or Irritability			
0 none			
l patient reports increasing irritability or anxiousness			
2 patient obviously irritable anxious			
4 patient so irritable or anxious that participation in the			
assessment is difficult			
Gooseflesh skin			
0 skin is smooth			
3 piloerrection of skin can be felt or hairs standing up on			
arms			
5 prominent piloerrection			
		_	
Total scores			
with observer's initials			

Score: 5-12 = mild; 13-24 = moderate; 25-36 = moderately severe; more than 36 = severe withdrawal

Exhibit B: Functional Status and Pain Screening Tools for Low Back Pain

FUNCTIONAL STATUS AND PAIN SCREENING TOOLS FOR LOW BACK PAIN

For Health Care Providers

Clinical status and scenario	Screening tool	Scoring and intervention	
Functional status	<u>ODI</u>	researchers and disability evaluato standard" of low back functional ou or her functional limitations, such a	I), also known as the Oswestry Low Back Pain Disability Questionnaire, is an extremely important tool that ors use to measure a patient's permanent functional disability. The test is considered to be the "gold strome tools." The ODI is used to assess the patient's subjective rating of perceived disability related to his as workstatus or difficulty caring for oneself. The higher the score, the higher the perceived disability. Using examiner understand the patient's perception of how his or her back pain is affecting his or her life.
		ODI scoring	
		0 to 20%: Minimal disability	The patient can cope with most living activities. Usually no treatment is indicated apart from advice on lifting, sitting, and exercise.
		21 to 40%: Moderate disability	The patient experiences more pain and difficulty with sitting, lifting, and standing. Travel and social life are more difficult, and they may be disabled from work. Personal care, sexual activity, and sleeping are not grossly affected, and the patient can usually be managed by conservative means.
		41 to 60%: Severe disability	Pain remains the main problem in this group, but activities of daily living are affected. These patients require a detailed investigation.
		61 to 80%: Crippled	Back pain impinges on all aspects of the patient's life. Positive intervention is required.
		81 to 100%: Bed bound	These patients are either bed-bound or exaggerating their symptoms. Manage with urgency and aggressively. Avoid the negative effect of pain and disability.
Pain screening	VAS, VRS, and NRS	and Numeric Rating Scale (NRS) s	sed on the tool used. Pain rating scales such as the Visual Analog Scale (VAS), Verbal Rating Scale (VRS), should be used in addition to the functional assessment and appropriate behavioral screening assessments. In initially, and on follow-up visits, to assess the patient's perception of pain, and to assess if improvement

^{*} Fairbank JC, Pynsent PB. The Oswestry Disability Index. Spine 2000 Nov 15;25(22):2940-52; discussion 52.

Together, all the way.



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THN-2018-637. © 2018 Cigna. Some content provided under license.

Exhibit C: Oswestry Low Back Pain Disability Questionnaire

Oswestry Low Back Pain Disability Questionnaire

Sources: Fairbank JCT & Pynsent, PB (2000) The Oswestry Disability Index. Spine, 25(22):2940-2953.

Davidson M & Keating J (2001) A comparison of five low back disability questionnaires: reliability and responsiveness. *Physical Therapy* 2002;82:8-24.

The Oswestry Disability Index (also known as the Oswestry Low Back Pain Disability Questionnaire) is an extremely important tool that researchers and disability evaluators use to measure a patient's permanent functional disability. The test is considered the 'gold standard' of low back functional outcome tools [1].

Scoring instructions

For each section the total possible score is 5: if the first statement is marked the section score = 0; if the last statement is marked, it = 5. If all 10 sections are completed the score is calculated as follows:

Example: 16 (total scored)

50 (total possible score) x 100 = 32%

If one section is missed or not applicable the score is calculated:

16 (total scored)

45 (total possible score) x 100 = 35.5%

Minimum detectable change (90% confidence): 10% points (change of less than this may be attributable to error in the measurement)

Interpretation of scores

0% to 20%; minimal disability:	The patient can cope with most living activities. Usually no treatment is indicated apart from advice on lifting sitting and exercise.
21%-40%: moderate disability:	The patient experiences more pain and difficulty with sitting, lifting and standing. Travel and social life are more difficult and they may be disabled from work. Personal care, sexual activity and sleeping are not grossly affected and the patient can usually be managed by conservative means.
41%-60%; severe disability:	Pain remains the main problem in this group but activities of daily living are affected. These patients require a detailed investigation.
61%-80%: crippled:	Back pain impinges on all aspects of the patient's life. Positive intervention is required.
81%-100%:	These patients are either bed-bound or exaggerating their symptoms.

rage 1

Oswestry Low Back Disability Questionnaire Oswestry Low Back Pain Disability Questionnaire Instructions This questionnaire has been designed to give us information as to how your back or leg pain is affecting your ability to manage in everyday life. Please answer by checking ONE box in each section for the statement which best applies to you. We realise you may consider that two or more statements in any one section apply but please just shade out the spot that indicates the statement which most clearly describes your problem. Section 1 - Pain intensity Section 3 - Lifting I have no pain at the moment I can lift heavy weights without extra pain The pain is very mild at the moment I can lift heavy weights but it gives extra pain The pain is moderate at the moment Pain prevents me from lifting heavy weights off the floor, but I can manage if they are The pain is fairly severe at the moment conveniently placed eg. on a table The pain is very severe at the moment Pain prevents me from lifting heavy weights, but I can manage light to medium weights if The pain is the worst imaginable at the they are conveniently positioned moment I can lift very light weights Section 2 – Personal care (washing, dressing etc) I cannot lift or carry anything at all I can look after myself normally without causing extra pain Section 4 - Walking* I can look after myself normally but it Pain does not prevent me walking any distance causes extra pain Pain prevents me from walking more than It is painful to look after myself and I am 1 mile slow and careful Pain prevents me from walking more than I need some help but manage most of my 1/2 mile personal care Pain prevents me from walking more than I need help every day in most aspects of 100 yards self-care I can only walk using a stick or crutches I do not get dressed, I wash with difficulty I am in bed most of the time and stay in bed

Page 2

I can sit in any chair as long as I like I can only sit in my favourite chair as long as like Pain prevents me sitting more than one hour Pain prevents me from sitting more than		pain
Pain prevents me sitting more than one hour Pain prevents me from sitting more than		My sex life is normal but causes some extra pain My sex life is nearly normal but is very pain
Pain prevents me from sitting more than		My sev life is nearly normal but is very pain
		iviy sex life is flearly florifiar but is very pair
		My sex life is severely restricted by pain
		My sex life is nearly absent because of pair
Pain prevents me from sitting more than 10 minutes		Pain prevents any sex life at all
Pain prevents me from sitting at all	Sec	ction 9 – Social life
ion 6 – Standing		My social life is normal and gives me no ex pain
I can stand as long as I want without extra pain		My social life is normal but increases the
		degree of pain
Pain prevents me from standing for more than		Pain has no significant effect on my social apart from limiting my more energetic inter eg, sport
		Pain has restricted my social life and I do rout as often
		Pain has restricted my social life to my hon
		I have no social life because of pain
ion 7 – Sleeping	Sec	ction 10 – Travelling
		I can travel anywhere without pain
		I can travel anywhere but it gives me extra
		Pain is bad but I manage journeys over two hours
Because of pain I have less than 4 hours sleep		Pain restricts me to journeys of less than o
Because of pain I have less than 2 hours sleep		hour
Pain prevents me from sleeping at all		Pain restricts me to short necessary journe under 30 minutes
		Pain prevents me from travelling except to receive treatment
	I can stand as long as I want without extra pain I can stand as long as I want but it gives me extra pain Pain prevents me from standing for more than 1 hour Pain prevents me from standing for more than 30 minutes Pain prevents me from standing for more than 10 minutes Pain prevents me from standing for more than 10 minutes Pain prevents me from standing at all tion 7 – Sleeping My sleep is never disturbed by pain My sleep is occasionally disturbed by pain Because of pain I have less than 6 hours sleep Because of pain I have less than 2 hours sleep Pain prevents me from sleeping at all	I can stand as long as I want without extra pain I can stand as long as I want but it gives me extra pain Pain prevents me from standing for more than 1 hour Pain prevents me from standing for more than 30 minutes Pain prevents me from standing for more than 10 minutes Pain prevents me from standing at all Sec tion 7 – Sleeping My sleep is never disturbed by pain My sleep is occasionally disturbed by pain Because of pain I have less than 6 hours sleep Because of pain I have less than 2 hours sleep

Exhibit D: The Keele STarT Back Screening Tool

Patient name:			Date:			
Thinking about t	he last 2 weeks ti	ick your response to	the following ques	tions:	Disagree	Agree
Mr. back asia ba	annead down w	v log(s) at some time	o in the last 2 week		0	1
		y leg(s) at some time		S		
		neck at some time in				
		s because of my bac				
		more slowly than u				
-		h a condition like mi		active		
Worrying thoug	hts have been goi	ng through my mind	a lot of the time			
I feel that my bac	k pain is terrible	e and it's never goir	ng to get any bette	r		
In general I have	not enjoyed all tl	he things I used to er	njoy			
	nersome has your	back pain been in th		Extre	mely	
Not at all	Slightly	Moderately			-	
	Slightly	Moderately]	
Not at all	_	_ •	1	1		

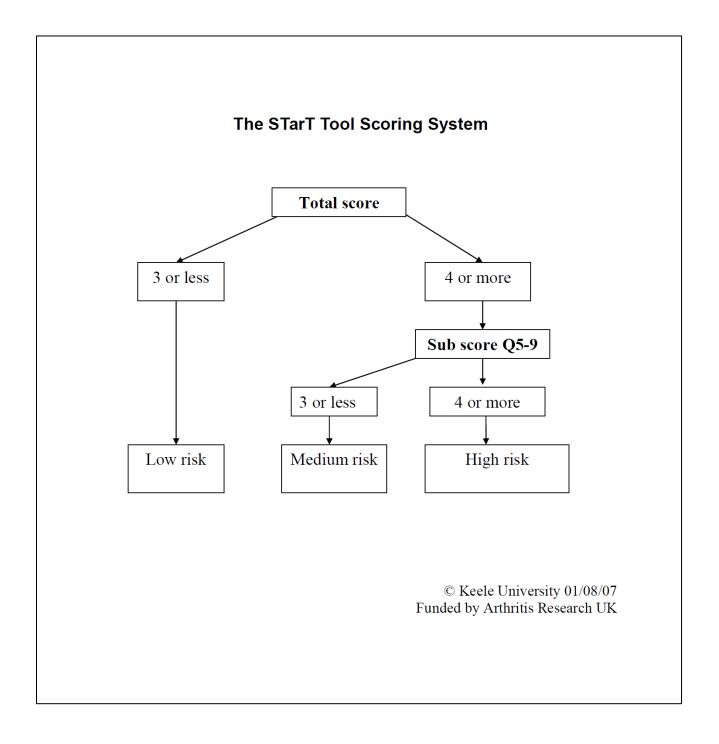


Exhibit E: Visual Analog Scale for pain

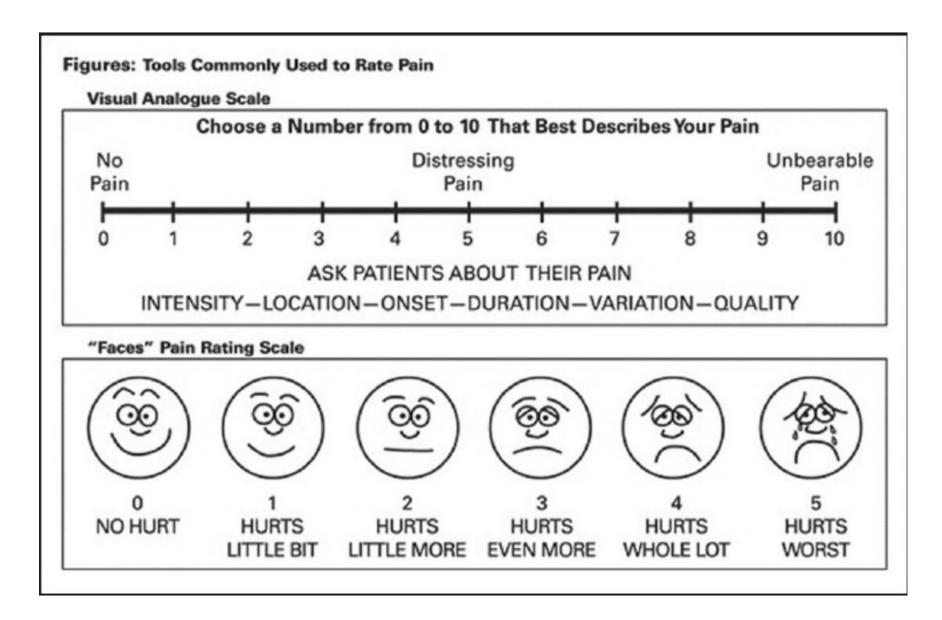


Exhibit F: Visual Rating Scale for pain

Pain intensity	Score
No pain	0
Mild pain	1
Moderate pain	2
Severe pain	3
Excruciating pain	4

Exhibit G: Numeric Rating Scale for pain

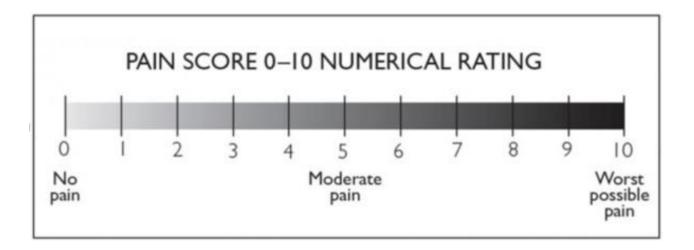


Exhibit H: The Veterans Rand 12-Item Health Survey

		OMB ###-###
Administrative use only:		
Local Identifier	Study ID:	Navigator: Date:
THE VETERANS RA	AND 12-ITEM HEALTH S	SURVEY (VR-12)
well you are able to do y being asked these same	our usual activities. All kinds questions. Their answers and are no right or wrong answer	r health—how you feel and how of people across the country are d yours will help to improve health rs; please choose the answer that
Answer each question b	y marking an 'X' next to the bo	est response. For example:
What is your gend □ Male ⊠ Female	er?	
Q1. In general, would	you say your health is:	
☐ Excellent☐ Very good☐ Good☐ Fair☐ Poor		
	stions are about activities you mi limit you in these activities? If so	ght do during a typical day. Does o, how much?
a. Moderate acti playing golf?	vities, such as moving a table, p	oushing a vacuum cleaner, bowling or
☐ Yes, limited Yes, limited	d a little	
□ No, not lim		
D. Climbing seveYes, limited	ral flights of stairs? d a lot	
☐ Yes, limited No, not lim		
ength of time allotted for the surv o, a collection of information unl estimate or any other aspect of t	ey questions. An agency may not conduct ess it displays a currently valid OMB contr	rage 7 minutes per response. This time includes the or sponsor, and a person is not required to responder of number. Send comments regarding this burder aggestions for reducing this burden, to: Address

	Self-Administered
Q3.	<u>During the past 4 weeks</u> , have you had any of the following problems with your work or other regular daily activities as a result of your physical health ?
	a. Accomplished less than you would like.
	□ No, none of the time □ Yes, a little of the time □ Yes, some of the time □ Yes, most of the time □ Yes, all of the time
	b. Were limited in the kind of work or other activities.
	 No, none of the time Yes, a little of the time Yes, some of the time Yes, most of the time Yes, all of the time
Q4.	<u>During the past 4 weeks</u> , have you had any of the following problems with your work or other regular daily activities as a result of any emotional problems (such as feeling depressed or anxious)?
	a. Accomplished less than you would like.
	□ No, none of the time □ Yes, a little of the time □ Yes, some of the time □ Yes, most of the time □ Yes, all of the time
	b. Didn't do work or other activities as carefully as usual.
	□ No, none of the time □ Yes, a little of the time □ Yes, some of the time □ Yes, most of the time □ Yes, all of the time
	∜Continue to next page

	Self-Administered
Q5.	<u>During the past 4 weeks</u> , how much did pain interfere with your normal work (including both work outside the home and housework)?
	□ Not at all □ A little bit □ Moderately □ Quite a bit □ Extremely
past 4	e questions are about how you feel and how things have been with you during the weeks. For each question, please give the one answer that comes closest to the ou have been feeling.
Q6a.	How much of the time during the past 4 weeks:
	Have you felt calm and peaceful?
	□ All of the time □ Most of the time □ A good bit of the time □ Some of the time □ A little of the time □ None of the time
Q6b.	How much of the time during the past 4 weeks:
	Did you have a lot of energy?
	□ All of the time □ Most of the time □ A good bit of the time □ Some of the time □ A little of the time □ None of the time
Q6c.	How much of the time during the past 4 weeks:
	Have you felt downhearted and blue?
	 □ All of the time □ Most of the time □ A good bit of the time □ Some of the time □ A little of the time □ None of the time
	∜Continue to next page

Q7.	<u>During the past 4 weeks</u> , how much of the time has your <u>physical health or emotional problems</u> interfered with your social activities (like visiting with friends, relatives, etc.)?
	☐ All of the time ☐ Most of the time ☐ Some of the time ☐ A little of the time ☐ None of the time
Now,	we'd like to ask you some questions about how your health may have changed.
Q8.	Compared to one year ago, how would you rate your physical health in general now?
	☐ Much better☐ Slightly better☐ About the same☐ Slightly worse
	☐ Much worse
Q9.	<u>Compared to one year ago,</u> how would you rate your emotional problems (such as feeling anxious, depressed or irritable) now?
	 ☐ Much better ☐ Slightly better ☐ About the same ☐ Slightly worse ☐ Much worse
	Your answers are important!
	Thank you for completing this questionnaire!
NCQA	ms in this questionnaire were obtained from the Medicare Health Outcomes Survey (HOS) with the express permission of and the Centers for Medicare & Medicaid Services (MS). However, this survey is not being used as part of the Medicare
© 2010	rogram and is not recognized as such by NCQA or CMS. I by the National Committee for Quality Assurance (NCQA). This survey instrument may not be reproduced or transmitted.
-	m, electronic or mechanical, without the express written permission of NCQA. All rights reserved9: The √R-12 Health Survey item content was developed and modified from a 36-item health survey.
This su	rvey was developed at RAND as part of the Medical Outcomes Study. developed with support from the US Department of Veterans Affairs.
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Exhibit I: Behavioral Screening Tools for Depression, Anxiety, and Subtance Abuse

BEHAVIORAL SCREENING TOOLS FOR DEPRESSION, ANXIETY, AND SUBSTANCE ABUSE

For Health Care Providers

Clinical status and scenario	Screening tool	Scoring and intervention				
Depression and anxiety screening: Initial and primary	PHQ-4	The Patient Health Questionnaire-4 (PHQ-4) is a four-item inventory rated on a four-point Likert-type scale. Its items are drawn from the first two items of the Generalized Anxiety Disorder-7 (GAD-7) scale, and the Patient Health Questionnaire-9 (PHQ-9). Its purpose is to allow for very brief and accurate measurement of depression and anxiety.				
		PHQ-4 scoring				
		None: 0-2	No immediate action, unless clinical judgment dictates.			
		Mild: 3-5	 ✓ For suicidal ideation ✓ Subscale score ☐ 3 or greater with anxiety → GAD-7 ✓ Provide education and resource information, and rescreen at a later visit, as appropriate AND / OR ✓ Access behavioral resource and refer if warranted or requested. 			
		Moderate: 6-8	 ✓ For suicidal ideation ✓ Subscale score ☐ 3 or greater with anxiety → GAD-7 ✓ Provide education and resource information, and rescreen at a later visit, as appropriate AND / OR ✓ Access behavioral resource and refer. 			
		Severe: 9-12	Immediate referral is recommended - Providers can access Cigna Behavioral Health or preferred local market behavioral partners. Use clinical judgment if additional screening beyond PHQ-4 is warranted prior to referral or intervention. Additional Information may be helpful to the resource team in managing the request. □ For suicidal ideation □ Subscale score □ 3 or greater with anxiety → GAD-7 □ 3 or greater for depression → PHQ-9 □ Provide education and resource information, and work to schedule the patient for an appointment with a behavioral provider for further evaluation ASAP.			

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Page 1 of 2

Clinical status and scenario	Screening tool	Scoring and intervention				
+PHQ-4 with	PHQ-9	Depression screening can be administered repeatedly to reflect improvement or worsening of depression in respons				
depression:		PHQ-9 scoring:				
Post PHQ-4 results		Below 5	No immediate action unless clinical judgment dictates.			
1 oot 1 ng 1 roound		Mild: 5-9	☑ For suicidal ideation			
		Moderate: 10-14	For scores of 5 or more, refer to the Cigna Behavioral Health resource line for providers who			
		Moderately severe: 15-19	participate in Accountable Care programs: 1.855.873.618).			
		Severe: 20-27	Immediate referral is recommended. Refer to the Cigna Behavioral Health resource line for providers who participate in Accountable Care programs: 1.855.873.6189.			
+PHQ-4 with anxiety:	GAD-7	GAD-7 is a self-reported questionnaire for screening and measuring the severity of GAD. It has seven items, which measure the sof various signs of GAD according to reported response categories with assigned points.				
Post PHQ-4 results		GAD-7 scoring				
		Below 5	No immediate action unless clinical judgment dictates.			
		Mild: 5-7	☑ For suicidal ideation			
		Moderate: 10-14	For scores of 5 or more, refer to the Cigna Behavioral Health resource line for providers who			
		Severe: 15 or higher	participate in Accountable Care programs: 1.855.873.6189.			
substance abuse screening: Initial screening		sponses on the CAGE and CAGE-AID are scored 0 or 1, with a higher score indicating alcohol or 2 or higher is considered clinically significant, which should then lead the physician to ask more and quantity.				
Ŭ		CAGE-AID scoring				
		1 or higher	A score or 1 or more is positive, and requires additional screening for current use, and abuse history to determine appropriate intervention. Need to determine if alcohol or drugs and other substances are of concern.			
Opioid and substance abuse risk: Initial screening	<u>ORT</u>	The Opioid Risk Tool (ORT) is a brief, self-report screening tool designed for use with adult patients in primary care settings to assess the risk for opioid abuse among individuals who are prescribed opioids for treatment of chronic pain. Patients categorized as high risk are at increased likelihood of future abusive drug-related behavior. The ORT can be administered and scored in less than one minute, and has been validated in both male and female patients, but not in non-pain populations.				
Ĭ		This tool should be administered to patientsupon an initial visit prior to beginning opioid therapy for pain management.				
		ORT scoring				
		Low:0-3	No immediate action unless clinical judgment dictates.			
		Moderate: 4-7	Monitor patient closely for at-risk behaviors and comorbid risks. Refer to the Cigna Behavioral Health resource line for providers who participate in Accountable Care programs: 1.855.873.6189.			
		High: 8 or higher	Refer to the Ogna Behavioral Health resource line for providers who participate in Accountable Care programs: 1.855.873.6189.			

Cigna Behavioral Health resource line for providers who participate in Accountable Care programs: 1.855.873.6189 Other markets: Refer to preferred local network-participating providers for outpatient services.

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Page 2 of 2

Exhibit J: Treating Pain



Living with severe or constant pain is hard. It can impact all areas of your life, and all you want is relief. We understand that. We can't promise to make the pain go away completely, but we will do our best to manage your pain so that you can live your life.

Key considerations

In some cases, prescription pain relievers, or opioids (oxycontin, oxycodone, codeine and hydrocodone, for example) can be an important part of treatment. Doctors often give them to treat severe pain from surgery or a serious injury, or pain that results from health conditions like chronic back pain. But while these drugs may help relieve pain, they also have serious risks, including dependence, addiction, accidental overdose, and even death.

To help protect you from these risks, we will work together with you to determine if an opioid prescription is the right fit for you. It's important that we talk about:

- Pain treatment options, such as physical, occupational, and behavioral therapies that don't include prescription drugs
- > Other prescribed medications that you may be taking
- Your past or current drug and alcohol use
- Possible risks and benefits of taking prescription opioids
- Setting realistic goals for managing your pain

We're here to help.

Opioid addiction can impact anyone. If you think you are becoming dependent or may be addicted, tell us immediately. We can help connect you to the resources you need.



Why talking is important

For most people, when opioids are taken as directed for a short time, they reduce pain and are safe. But some people may start to depend on them or become addicted. That's why we want to get to know you. We will ask questions and we will listen to you. Then we will share all of your options, how they work, and possible side effects. We want to provide the safest and most effective care. But we can only do that by working together to decide on the best treatment. And by continuing to talk about any side effects, symptoms, or concerns you may have.

Other Important Information

Store your medications in a child-resistant bottle and in one safe location where it cannot be easily accessed by a child, pet, or others. Share details about your prescription(s) only with a caregiver or others that need to know.

Dispose of any unused medicines to avoid unnecessary health risks in your home, especially if there are children present. To do so:

- Ask your pharmacist if they know of disposal programs in your area
- Visit the Drug Enforcement Administration (DEA) website (www.dea.gov) and search for a drug disposal area
- Call the DEA at 800.882.9539 and ask for the location of an authorized collector in your community

Alternative theraples

Your health plan may have programs available to help you address chronic pain or substance use disorders and help you reach your health goals.

Therapies that may be covered or offered at a discount through your medical insurance include:

- Occupational therapy
- Physical therapy
- Acupuncture
- Chiropractic care
- Behavioral health treatment, such as stress management or treatment for depression

Refer to your policy for details.

You may want to consider other options

These may include over-the-counter remedies such as pain relievers, ice and heat therapy, supplements, herbs, an exercise regimen, or massage.

Talk to us. We want to be sure the care you receive meets your needs.

For more information about opioid use, check out the CDC fact sheet at http://www.cdc.gov/drugoverdose/pdf/aha-patient-opioid-factsheet-a.pdf, or visit http://www.cdc.gov/drugoverdose/prescribing/patients.html

This information is for educational purposes only. It is not meant to provide medical advice tailored to you in any way. It does not constitute medical advice and is not intended to be a substitute for proper medical care provided by a physician. Always consult with your doctor for appropriate examinations, treatment, testing and care recommendations. Do not rely on this information as a tool for self-diagnosis. If you have a medical emergency, go to the nearest hospital or call 911.

Exhibit K: Low Back Pain

Low Back Pain



What is low back pain?

Low back pain is pain that can occur anywhere below the ribs and above the legs. It is very common. Almost everyone has it at one time or another.

Low back pain can be:

- Acute. This is new pain that can last a few days to a few weeks—at the most a few months.
- Chronic. This pain can last for more than a few months. Sometimes it can last for years.

What are some myths about low back pain?

Here are some common myths about low back pain—and the facts:

- Myth: I need to rest my back when I have back pain. Fact: Staying active won't hurt you. It may help you get better faster.
- Myth: I need prescription pain medicine.
 Fact: It's best to try to let time and being active heal your back. Opioid pain medicines—such as hydrocodone or oxycodone—usually don't work any better

than over-the-counter medicines like ibuprofen or naproxen. And opioids can cause serious problems like addiction or overdose.

Myth: I need a test like an X-ray or an MRI
to diagnose my low back pain. Fact: Getting
a test right away won't help you get better
faster. And it could lead you down a
treatment path you may not need, since most
people get better on their own.

What causes low back pain?

In most cases, there isn't a clear cause. This can be frustrating because your back hurts and there is no obvious reason. Your back pain can be caused by:

- Overuse or muscle strain. This can happen from doing sports, lifting heavy things, or not being physically fit.
- A herniated disc. This is a problem with the cushion between the bones in your back.
- Arthritis. With age, you may have changes in your bones that can narrow the space around your nerves.
- Other causes. Rarely, the cause is a serious illness like an infection or cancer. But there are usually other symptoms as well.

What are the symptoms?

Your symptoms depend on your body and the cause of your back pain. You may feel:

- Pain that's sharp or dull. It may be in one small area or over a broad area. But even bad pain doesn't mean that it's caused by something serious.
- Leg pain, numbness, or tingling. When a
 nerve gets squeezed—such as from a disc
 problem or arthritis—you may have
 symptoms in your leg or foot. You can even
 have leg symptoms from a back problem
 without having any pain in your back.

Exhibit L: Low Back Pain Exercises

Low Back Pain: Exercises

Here are some examples of typical rehabilitation exercises for your condition. Start each exercise slowly. Ease off the exercise if you start to have pain.

Your doctor or physical therapist will tell you when you can start these exercises and which ones will work best for you.

How to do the exercises Press-up



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- Lie on your stomach, supporting your body with your forearms.
- Press your elbows down into the floor to raise your upper back. As you do this, relax your stomach muscles and allow your back to arch without using your back muscles. As your press up, do not let your hips or pelvis come off the floor.
- Hold for 15 to 30 seconds, then relax.
- Repeat 2 to 4 times.

Alternate arm and leg (bird dog) exercise



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Note: Do this exercise slowly. Try to keep your body straight at all times, and do not let one hip drop lower than the other.

- Start on the floor, on your hands and knees.
- Tighten your belly muscles.
- Raise one leg off the floor, and hold it straight out behind you. Be careful not to let your hip drop down, because that will twist your trunk.
- Hold for about 6 seconds, then lower your leg and switch to the other leg.
- Repeat 8 to 12 times on each leg.
- Over time, work up to holding for 10 to 30 seconds each time.
- If you feel stable and secure with your leg raised, try raising the opposite arm straight out in front of you at the same time.

Exhibit M: How to Talk to Your Doctor About Pain

Your Health: How to Talk to Your Doctor About Pain



An important part of managing your pain is keeping a pain diary. A pain diary is a place to record how you feel, what you are doing, and what helps you feel better.

Take your pain diary with you to the doctor. It will help you remember things, answer questions, and describe your pain.

Describe your pain

By describing your pain, you will help your doctor know how best to treat it. In your pain diary, keep track of the following:

- Where do you feel pain?
- What does it feel like? Sharp? Dull? Throbbing? Burning? Steady?
- How bad is your pain? Use a pain scale from 0 to 10. Zero means no pain. Ten means the pain is as bad as it can be. Give yourself a score between 0 and 10 to chart your pain.
- How long does the pain last? Does the pain have a pattern of when it comes and goes?

- · What eases the pain? What makes it worse?
- Does the pain start suddenly or build up over time?
- Can you think of anything that starts or causes the pain?
- Do you have any other symptoms with the pain?
- What medicine do you take, and how much does it help?
- What pain medicine has worked for you in the past? What has not helped?

Get support

When you are in pain, you may have a hard time remembering what your doctor tells you. Bring a friend or family member to the doctor with you to help you understand and remember or write down what your doctor said.

Ask your doctor to give you written or printed information. Take notes or record the conversation. Ask your doctor to slow down or repeat information when you need more time to write it down. Later, you can review the information whenever you need to.

Be open and honest

It is important to be open and honest with your doctor about your pain.

If you do not feel like you can talk with your doctor, there may be things you can do to improve communication. Think through your concerns. State them as honestly and openly as you can. You may want to use one of these opening statements:

- "I am concerned that we are not communicating well, and here's why . . ."
- "I need to be able to talk with you about _____, and I am having trouble getting started. Can we talk about this?"

- "I realize that you are very busy, but I really need to talk about _____ at more length. Can we schedule a time to do that?"
- "I am having trouble understanding_____ Can you help me?"
- · "I want to be a partner with you and tell you everything that is bothering me so you can understand and help me."

When to call your doctor

Call your doctor immediately if you cannot control your pain with medicine or one of the following happens:

- · You have a headache with vomiting.
- · You have a fever with chills.
- · You have sudden pain in your arm, leg, or back.
- · You faint.
- You have hives, severe itching, or shortness of breath.
- · You cannot move a limb.
- · You can't pass stool or urine.
- · You are confused.



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Exhibit N: How to Safely Store and Get Rid of Opioid Pills and Patches

Your Health: How to Safely Store and Get Rid of Opioid Pills and Patches



Why are opioid pills and patches dangerous?

When your doctor prescribes an opioid for pain relief, you're getting strong medicine. You're also taking on a big job to protect others from its risks. Opioid medicine can cause serious problems, even death, if it's misused.

Children and pets are at high risk when an opioid isn't kept out of their reach. Opioid skin patches, such as fentanyl, pose the most danger. Even after you're done using it, a patch still has a high dose of medicine in it. Small children have been killed by used opioid patches they've found in the trash at home.

Opioids can also be abused or stolen. Be sure to store your medicine in a safe and secure place. When you're done with an opioid medicine, get rid of it right away, in the safest way you can.

How do you safely store opioid pills and patches?

It's important to store opioids safely so that they aren't used by the wrong person.

Your pain medicine is only for you to take. If someone else takes your medicine, it can harm them.

You can safely store your medicine. Follow these tips:

- Store pills and patches up high and out of sight, away from children and pets.
 Remember to return the container to the same place each time you take your medicine.
- Try locking your opioid medicine in a cabinet. Keep track of how many pills or patches you have left. (You may want to keep track in a notebook.)
- Make sure the bottles are closed tightly. If they have a safety cap, make sure that it's locked. Tighten the cap until you hear a click or can't twist it anymore.
- Let people who live with you know about your medicine and that it is only for you to take. If guests have opioid medicine with them, ask them to keep it safe.

How can you safely get rid of opioid pills and patches?

Unused opioid pills or patches

If you have opioid pills or patches that you're not going to use, get rid of them right away. The U.S. Food and Drug Administration (FDA) recommends that you take your opioid pills or patches to a medicine drop-off box or take-back program that is authorized by the U.S. Drug Enforcement Administration (DEA).

If you can't get to a DEA-authorized site right away and your medicine doesn't have specific disposal information (such as flushing), you can dispose of them in your household trash using these steps.

Take the medicine out of its container.

- Mix it with something that tastes bad, such as cat litter or coffee grounds.
- Place the mixture in a sealed plastic bag, and put the bag in your household trash.

Only flush your medicine down the toilet if you can't get to a DEA-approved site or if your medicine instructions state clearly to flush them. Go to www.fda.gov/Drugs/ResourcesForYou/ Consumers/BuyingUsingMedicineSafely/ EnsuringSafeUseofMedicine/ SafeDisposalofMedicines/ucm186187.htm to see a list of medicines that should be flushed.

Opioid patches after use

Take special care with opioid skin patches. As soon as you've peeled a patch off of your skin, fold it in half with the sticky sides together.

Immediately take it to a DEA-authorized site or flush it down the toilet if a DEA-authorized site isn't available in your area. Do not throw medicine patches in the trash.

Where can you go to learn more?

You can look online at the DEA's Diversion Control Division website

(deadiversion.usdoj.gov) to find a disposal site near you. You can also visit fda.gov and search for "unused medicine disposal."



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Exhibit O: Pain Management: Keeping a Pain Diary

Pain Management: Keeping a Pain Diary



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Everyone experiences pain differently. You may be able to do things even when you hurt. Someone else may not feel like they can get out of bed.

Pain can feel sharp or dull. It may throb or burn. You may feel it one place in your body, such as with a headache or stomach ulcer. Or you may feel it all over your body, like when your muscles ache from the flu. And some people feel pain deep in their organs from an injury or a health problem such as cancer.

Pain may come and go or it may be constant. It may hurt for a little while or a long time.

How tracking your pain helps

It's your pain and it's your body. Your doctor can't tell by looking at you how you're feeling. But when you can describe your pain and how bad it is, your doctor can help.

Pain may be something you have to live with for a long time. But you and your doctor can work together to come up with a plan to help ease your pain enough so that you're more comfortable, happier, and able to focus on what's important to you. Understanding your pain-when it happens, what causes it, and what makes it better-can help you discover ways and things you can do to manage your pain.

Without tracking, it can be hard to remember how you felt last week compared to how you feel right now.

A pain diary also helps uncover:

- Pain triggers. For example, does it hurt before or after you eat?
- Patterns. For example, does it hurt more during the day and less at night?
- Emotions. For example, does stress seem to be making your pain worse?
- Challenges. For example, how does pain affect your life each day?

How to keep a pain diary

While tracking takes your time, you may find that it can show you and your doctor when your pain is not getting better or is worse. You may discover that your pain is actually decreasing a little bit each day.

Along with how much or how little you're hurting, your doctor may want to know other things such as:

- Do you take any medicine for the pain? If so, what is the dose? Do you have any side effects?
- Does the pain move from one part of your body to another?
- Does it hurt to move? For example, do you have pain when you stand up after sitting?
 Or does it hurt when you do certain chores or bend down to tie your shoes?

Your pain diary

The faces in the image show how much something can hurt. You can use these faces to help choose a number that shows how much you or your child hurts right now. The face on the left shows no pain. The other faces in turn show more and more pain. The face on the right shows the worst pain you have ever known. For example, if you have a "2" on the scale, your pain may be minor with stronger twinges now and then, but it doesn't impact your ability to do things. If you have an "8" on the scale, you may have very strong pain that makes it hard to do anything.

Using a pain scale and a pain diary can help you describe how much pain you're having. These tools also can help you tell your doctor what your pain feels like so that he or she can help you.

You can use this diary or make one of your own. The following form is just one way to track how you feel. Any method for tracking can work if it's something you like and can keep using. If you want, use the pictures of the faces to help you track your pain.

Date	Time	Pain-scale rating	Medicine and dose	Medicine side effects	What made the pain better today?	What made the pain worse today?

Keeping a pain diary can help you and your doctor find out what works best to manage your pain. You can use it as long as you both find it helpful.



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