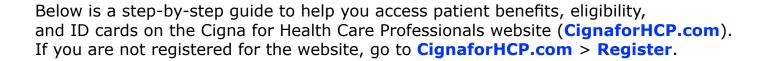
Access Patient Benefits, Eligibility, and ID Cards Online

Step-by-step guide



Step 1

Log-in to CignaforHCP.com

Ensure that you have the "Patient Search" entitlement. If you do not, contact your organization's website access manager and request the entitlement.

Step 2

Click Patients in the top menu to start search

Alternative ways to search for your patient are:

- 1. Hover over "Patients" and select "Search Patients"
- If the patient is already flagged in the "Patients/Recent" dashboard, click on their name

Step 3

Enter the patient's information into the respective fields and click Search

Users can search for patients by using a combination of patient ID (or SSN), date of birth, first and last name, and date of birth.

Step 4

Click on the Patient ID

Step 5

The Patient Verification screen will pop-up

If the patient is correct, click "Confirm Patient."

Step 6

Click View patient's ID card under the Coverage Details section

Step 7

The temporary proof of coverage screen will pop-up with a picture (front and back) of the patient's ID card

Step 8

Print the digital ID card

When you click "Print," you can also choose to save the card as a PDF.

To see a video with detailed instructions of how to access patient benefits, eligibility, and ID cards, visit CignaforHCP.com/DigitalIDCards.

