# Access Patient Benefits, Eligibility, and ID Cards Online

## Step-by-step guide

Below is a step-by-step guide to help you access patient benefits, eligibility, and ID cards on the Cigna for Health Care Professionals website (**CignaforHCP.com**). If you are not registered for the website, go to **CignaforHCP.com** > **Register**.

### Step 1

**Log-in to CignaforHCP.com**

Ensure that you have the "Patient Search" entitlement. If you do not, contact your organization's website access manager and request the entitlement.

### Step 2

**Click Patients in the top menu to start search**

Alternative ways to search for your patient are:

1. Hover over "Patients" and select "Search Patients"

2. If the patient is already flagged in the "Patients/Recent" dashboard, click on their name

### Step 3

**Enter the patient's information into the respective fields and click Search**

Users can search for patients by using a combination of patient ID (or SSN), date of birth, first and last name, and date of birth.

### Step 4

**Click on the Patient ID**

### Step 5

**The Patient Verification screen will pop-up**

If the patient is correct, click "Confirm Patient."

### Step 6

**Click View patient's ID card under the Coverage Details section**

### Step 7

**The temporary proof of coverage screen will pop-up with a picture (front and back) of the patient's ID card**

### Step 8

**Print the digital ID card**

When you click "Print," you can also choose to save the card as a PDF.

To see a video with detailed instructions of how to access patient benefits, eligibility, and ID cards, visit **CignaforHCP.com/DigitalIDCards**.